

Flow of Patients with EYE Complaints:

(Kudos to Mike Dutton and Stephanie Figueroa for their significant efforts to coordinate and collate this information, and being champions for this process.)

Triage RN:

- Triage RNs will order visual acuities (V.A) as clinically indicated.
- RN orders consult *only* during Non-RAP hours and *only* for patients who arrive as a referral for Wilmer.

Screening CNA:

- CNAs will complete hand held visual acuities on eye patients before screening
- Level 2 eye patients are to go through provider screening and be priority screened when RAP is open.
- Post-Screening, the CNA will bring eye patients to the appropriate location for treatment.

Screening/Dispo Providers:

- The provider designation indicates where the CNA takes the patient post screening:
 - **ED/EYE** - go to south B or to the WR if no bed available
 - **FT** – To RAP room for dispo provider or to the WR if no bed available
 - **ED** – go to a bed in North or to the WR if no bed available
- Consults should be only be ordered for referrals and obvious/time dependent issues only, not for equivocal or minor complaints
- Clear communication of the designation is expected between the provider and the CNA at the conclusion of screening for the CNA to take the patient to the appropriate area.

South B Provider

- The goal is for the South B provider to have the opportunity to evaluate patients prior to Ophthalmology involvement

South B Red RN

- South B **Red** RN, in coordination with the South B provider, is responsible for maintaining the flow of patients in South B. This may involve placing patients in the hall, internal wait (if not in use) or external waiting room.
- If the South B provider evaluates a patient in South A, room 3, then the South B **Red** RN remains responsible.

EACU Lead:

- Lead is responsible for coordinating care between Ophthalmology and the South B provider as well as movement of patients between South B and the EACU.

***** When South B is closed, Level 2 and consulted patients will be moved by the CNA to the EACU (preferably) or North Hall. All others will go through the normal overnight process.**