

Mobile Apps – Intune at Johns Hopkins

Downloading the Intune App

Microsoft Intune is a Mobile Device Management system (MDM). Johns Hopkins has chosen Microsoft Intune to manage Johns Hopkins information on company issued or personally owned devices which receive Hopkins Email. Intune allows you to download the PowerMic Mobile app for use with Dragon or the Haiku app for Epic.



Download

Download the Intune Company Portal app to your phone. Use the respective instruction link below.

Apple iOS	Android
Download the app from the App Store	Download the app from Google Play
https://itunes.apple.com/us/app/intune-company-portal/id719171358?mt=8	https://play.google.com/store/apps/details?id=com.microsoft.windowsintune.companyportal&hl=en



Enrollment

PLEASE ENSURE YOU HAVE REMOVED YOUR HOPKINS EMAIL ACCOUNT Before you start this process. To do so, go to Settings > Accounts > Select JH Mail > Remove/Delete Account

To enroll your phone follow the correct link listed below.

	Apple iOS	Android
Enrollment step-by-step guide	https://johnshopkins.service-now.com/sys_attachment.do?sysparm_referring_url=tear_off&view=true&sys_id=996ace02dbb827c0b5e5b5b96896197d	https://johnshopkins.service-now.com/sys_attachment.do?sysparm_referring_url=tear_off&view=true&sys_id=e4a868edb7827c0b5e5b5b9689619fb
Enrollment video	http://webcast.jhu.edu/Mediasite/Play/942208137fb446ae96166cd9d8dfaf8a1d	http://webcast.jhu.edu/Mediasite/Play/4495eec1dacc4e08844e13c3d54e545c1d

Quick Instructions:

1. If you do not have a device PIN on your mobile device, set one now.
2. **DELETE** your current Hopkins email account / profile on your mobile device.
3. Install the Intune Company Portal App (free) from the App Store.
4. Open the Comp Portal app and sign in using JHEDID@jh.edu (**NOTE - the domain needs to be @jh.edu**).
5. Authenticate using your JHEDID and password to begin enrollment.
6. Start enrollment and accept all prompts and permissions until complete.
7. Wait about five minutes for email to automatically configure.



Need Help?

Call: IT Support 410-955-4357

Visit: https://johnshopkins.service-now.com/serviceportal?id=evg-service-item&sys_id=c3d27df2dbcb0308ff46fe18bf961945

Visit: <http://www.it.johnshopkins.edu/help>

Visit: <http://www.it.johnshopkins.edu/services/mobiledevices/mobility/MDM.html>