

## **ED Special Needs Documentation**

## How to document a patient's special needs

The special needs documentation will be documented in the Triage Navigator. On certain trackboard views, a

special needs column will show either a downward triangle icon **V** if a patient has visitor restrictions or an

exclamation point icon \_\_\_\_\_ if they have special needs but no visitor restrictions. Users can hover over the icon to discover any other documented special needs.

## 🝺 Try It Out

1. Open a patient's encounter and go to the **Triage Navigator**. Users will see the Special Needs section and document any Assistive needs (which is now in Alphabetical order), Language barriers, or the need for an Interpreter. Make sure the **All Choices and Row Info** filters are on to view all of the Special Need options.

Special Needs - Special Hea	Ithcare Needs									
ne taken: 1416 🕓 1	Show: Row Info Las	ow Info Last Filed Details All C								
Values By Create Note										
Special Needs										
Assistive Needs	Alzheimer's dise	Amputation	Aphasia	Bind	Blind (Partially)	Cane				
	Crutches	Deaf	Dementia	Developmental de	Hearing impaired	Home oxygen				
	Language barrier	Limited mobility	Mentally challeng	Motorized scooter	Mute	Paraplegic				
	Peds - Inpatient si	Portable ventilator	Quadraplegic	Sedated	Service dog	Tracheostomy				
	Unresponsive	Visitor restrictions	Visually impaired	Walker	Wheelchair	Wheelchair depen				
	Other									
	Special Needs - Special Heat ne taken: 1416 1 alues By Create Note > Special Needs Assistive Needs	Special Needs - Special HealthCare Needs ne taken: [1416 ] 12/9/2014 ]  Special Needs Assistive Needs Crutches Language barrier Peds - healtent site Unresponsive Other	Special Needs - Special Healthcare Needs ne taker. [1416 ] 12/9/2014 ]  Alues By Create Note Special Needs Assistive Needs Assistive Needs Crutches Deaf Language barrier Limited mobility Peds - Inpatient sil. Portable ventilator Unreseponse Vistor restrictions Other	Special Needs       12/9/2014         alues By Create Note       Special Needs         Special Needs       Alzhemer's dise.         Assistive Needs       Other	Special Needs         12/9/2014           ne taken:         1416         12/9/2014           Special Needs         Special Needs         Special Needs           Special Needs         Aztemer's dise.         Amputation         Aphasia         Blind           Crutches         Deaf         Dementia         Developmental de           Language barrier         Limited mobility         Mentalty challeng         Motorized scooter           Peds - hopatent sil.         Portable ventilator         Quadraplegic         Sedated           Umresponsive         Vistor restrictions         Visually impaired         Walker           Other         Other         Other         Dementia         Developmental de	Special Needs       Show: Row Info La         ne taken: [1416 ] 12/9/2014 ]       Show: Row Info La         alues By Create Note       Special Needs         Special Needs       Special Needs         Assistive Needs       Azbeimer's dise.         Assistive Needs       Crutches         Deaf       Dementia         Developmental de       Hearing impaired         Language barrier       Limited mobility         Mentally challeng       Motorized scooter         Mute       Peds - Inpaint si         Portable ventilator       Quadrapiegic         Other       Other				

2. Selecting Deaf, Hearing impaired or Language barrier will open the Language Barriers section.

12/9/2014 visit for	Hosp	ital Encounter												? Close
3 patients	with	the same last name												8
Primary Triage		😰 Special Needs - Special Healthcare Needs 🛛 🕆 🗄												
Orders	5	Time taken: 1421 O 12/9/2014 Show: Row Info Last Filed Details All Choices												
Infectious Disease	<u>s</u>													
Chief Complaint	<u>S</u>	Values By Create Note												
Arrival Doc	- Sa	Special Needs												
Special Needs	2	Assistive Needs	P	Alzheimer'e	diea	Amoutet	00	40	hapia	Blind		Blod (Partially)		
Stroke Measures	5		_	Alzinoinioi a	0.00	Amputut	on	~P	Apridasia				-	
Vitals	5			Cane		Crutche	s	Dear		Dementia		evelopmental de	_	
Allergies	5			Hearing imp	Hearing impaired		gen	Language barrier		Limited mobility N		lentally challeng		
Acuity	S			Motorized s	cooter	Mute		Paraplegic		Peds - Inpatient si P		Portable ventilator		
ED Disposition	5			Quadraple	egic	Sedate	d	Service dog		Tracheostomy		Unresponsive		
Secondary Triage				Visitor restr	ictions	Visually imp	aired	Walker		Wheelchair W		heelchair depen		
History	- 54			Other										
Home Medications	5	Language Barriers	- Ch	Nee Feel	Nee Fee	d Bank		Amhasia	Asabia	Burmana	Castanaaa	Chinese	Casala	
OB/Gyn Status	5	The canguage Damers	-	NON-Engli	NON-Eng	ji Aibani	111	Ammeric	Arabic	burnese	Cantonese	Chinese	Creole	
OB History	5			Ethiopian	Farsi	i Frenc	h	Fulani	Greek	Haitian	Hindi	Italian	Japanese	
Immunization Status	s Si			Korean	Laotia	in Lebane	se	Mandarin	Nepali	Oromo	Polish	Portugese	Russian	
Immun. Rpt	5			Sign lang	Somali	an Spanis	:h	Swahili	Thai	Tigrinian	Turkish	Twi	Vietnam	
ED Notes	5			Unknown	Other	r								
Order Sets	8				-									
Care Everywhere	8	KKI Restore √ Close	e F	9 🗙 Can	icel							🔶 Previou	s F7 🦊	Next F8



3. The Interpreter section appears once Non-English speaking **OR** Non-English reading is selected. Please note that Nepali has been added to the list of Language Barriers. The Interpreter row information will display the interpreter instructions for the specific location.

Language Barriers	10	Non-Engă	Non-Engli.	Albanian	Amheric	ric Arabic ni Greek rin Nepali nili Thai	Burmese Haitian Oromo Tigrinian	Cantonese Hindi Polish Turkish	Chinese Italian Portugese Twi	EPICPROJ-6	63842
		Ethiopian	Farsi	French	Fulani					Japanese Russian Vietnam	
	1	Korean	Laotian	Lebanese	Mandarin						
		Sign lang	Somalian	Spanish	Swahili						
		Unknown	Other								
Interpreter	C	Interpreter notified		Interpreter present	r present Language line used		TTY pho	ne			
		Remote Inter (CIRS) @ 410-3	pretation (V 318-6780 (se	'RI), using Martti. ( ervices are availat	On-site inter ble 24 x 7).	pretive servic	ces are provid	led by Centrali	zed Interprete	er Referral Ser	/ices
1											
erpreter	L Interp	reter notified	Interpreter	present Languag	ge line used	TTY phone	•				
	011- 11	ning Impaired	Call "Mital S	igno" (204 254 2542)	: - Spoken La	nauaao Ileo T	rapplation Tolo				
	SH: - Hea	aring impaired	- Call Vital 3	igns (501-254-2542)	, openen za	nguage - ose n	ransiation rele	phone (CyraCon	1)		
Restore √ Close	F9 X	Cancel		igiis (301-234-2342)	, openen za	nguage - ose n		phone (CyraCon Previous F	n) 7 🕹 Next	F{	
Restore <b>√</b> Close	F9 X	Cancel	- Call Vital 3	igns (301-234-2342)	,	nguage - use n		phone (CyraCon	n) 7 🕹 Next	Ft	
Restore √ Close ∕/H terpreter	F9 X	Cancel	r notified	Interpreter pro	esent	Language line	used	Previous F Previous F	n) 7 🕹 Next	F	
Restore V Close	F9 X	Cancel Interprete	r notified	Interpreter price - to access me	esent dical inter	Language line preter dial: 1	used 1-800-481-329	Previous F Previous F TTY phone 03 (follow voi	7 - Next	Fl	
Restore V Close AH terpreter	F9 X	Cancel Interprete SMH: -Cyra(	r notified Com phon	Interpreter pro	esent dical inter	Language line preter dial: 1	used 1-800-481-325	Previous F Previous F TTY phone 33 (follow voi	7 Next	F	
Restore V Close	F9 X	Cancel Interprete SMH: -Cyrad	r notified Com phon	Interpreter pro- e - to access me	esent edical inter	Language line preter dial: 1	used 1-800-481-329	Previous F TTY phone 33 (follow voi	7 + Next	E	
Restore Close AH terpreter H erpreter	511 - Her	Cancel Interprete SMH: -Cyrad	r notified Com phon preter notifie TY phone	Interpreter pr e - to access me	esent edical inter	Language line preter dial: 1 	used   1-800-481-329	Previous F TTY phone 33 (follow voi Langu Interpreter (AS	7 • Next	F8 4104	

4. The user roles that will display the Special Needs column include Providers, Nurses, Techs and Registration. The Trackboard views that will display the column include the **My Patients, All Patients, and My Patients + Unassigned**.



5. Make sure the **Last Filed** filter is on to show the special needs documented from the last encounter.

Assistive Needs	۳۵	Alzheimer's dise Crutches		Amputation	A	Aphasia		В	lind (Partially)	C	ane	
				Deaf	Dementia		Development	de Hearing impaired		Home	oxygen	
		Language	barrier	Limited mobility	y Mentally challeng tor Quadraplegic		Motorized so	cooter	Mute	Para	Paraplegic	
		Peds - Inpat	ient si	Portable ventilato			Sedated	<b>1</b>	Service dog		eostomy	
		Unresponsive Other		Visitor restriction	s Visually impaired		Walker		Wheelchair	Wheelchair depen		
	1	Deaf taken tod	lay									
<b>⊾i</b> Language Barriers	Ľ	Non-Engli	Non-Eng	li Albanian	Amheric	Arabic	Burmese	Cantonese	Chinese	Creole	Ethiopian	
		Farsi	Frenc	h Fulani	Greek	Haitian Polish	Hindi	Italian	Japanese	Korean Somalian	Laotian	
		Lebanese	Mandar	rin Nepali	Oromo		Portugese	Russian	Sign lang		Spanish	
		Swahili Thai		Tigrinian	Turkish	Twi	VTST to PR	D,TST to SUP Other				
	1	Non-English ı	reading ta	ken today								
Interpreter	Ľ	Int	terpreter no	otified	Interpreter present			Language line used				
			TTY phor	ne	Interpreter	(ASL) 41095	52273	terpreter (ASL) after hours 4104				
		Internation	al Services	s 4106144685								
		Interpreter n	otified tak	en today								



