

## Perinatal Communication Guidelines – Zayed 8 West

Clinical Situation	Provider to Contact	Mode
<b>Acute Concern</b>		
<b>Postpartum</b> - Chest pain or shortness of breath - Heavy bleeding (vaginal bleeding or post-op bleeding) - Failed to void 6 hours after foley removal - Desires to leave AMA	Z8W APP (7a-3p) PGY1 OB Resident (3p-7a)	Phone call
<b>Antepartum</b> - Bleeding, contractions, or decreased fetal movement - Chest pain or shortness of breath - Glucose <70, glucose >180 - Desires to leave AMA	Z8W APP (7a-3p) PGY3 Antepartum Resident (3p-6p) PGY2 OB Resident (6p-7a)	Phone call
<b>Critical Concern</b>		
- Respiratory distress - Seizure or stroke - Uterine rupture	PGY4 Chief Resident	Phone call <i>or</i> RED Staff Emergency Button
<b>Fetal Heart Rate</b>		
- Category 1 NST	Ok to complete NST without notifying	--
- Equivocal or Category 2 NST - Any tracing requiring immediate attention	Z8W APP (7a-3p) PGY3 Antepartum Resident (3p-6p) PGY2 OB Resident (6p-7a)	Phone call
- Category 3 tracing	PGY4 Chief Resident	Phone call
<b>Medication management</b>		
- Tylenol, Colace, Pepcid, Benadryl, Dermoplast, etc.	Z8W APP (7a-3p) PGY1 OB Resident (3p-7a)	Secure Chat
- Need IV pain medication or additional PO pain meds	Z8W APP (7a-3p) PGY1 OB Resident (3p-7a)	Phone call
<b>Discharge</b>		
- Change to pharmacy, update medications, adjust AVS - Blood pressure cuff	Z8W APP (7a-3p) PGY1 OB Resident (3p-7a)	Secure Chat
<b>Pain</b>		
- Acute, requiring <u>immediate</u> evaluation	Z8W APP (7a-3p)	Phone call
- Non-acute, needs non-immediate evaluation	PGY1 OB Resident (3p-7a)	Secure Chat
- Within 24 hours post-op	OB Anesthesia Resident	Phone call
<b>Vitals</b>		
- Blood pressure: SBP 140-159 or DBP 90-109 - Heart rate >110 but <120	Z8W APP (7a-3p) PGY1 OB Resident (3p-7a)	Secure Chat
- Blood pressure: SBP ≥ 160 or DBP ≥ 110 - Blood pressure: SBP < 80 or DBP < 50 - Heart rate <60 or >120 - Fever ≥38C - Oxygen requirement (SpO2 <95%)		Phone call

Provider	Hours	Jabber Phone (Static)
Z8W APP (Jen Piaskowski)	Monday - Friday 7a – 3p.	667-776-2377
PGY1 OB Resident (JHH Intern, OB)	24/7 except Friday 1-4p	667-776-6630
PGY2 OB Resident (JHH Resident 2, OB)	24/7 except Friday 1-4p	667-776-6665
PGY3 Antepartum Chief (JHH Resident 3, OB)	Tues - Thurs 7a-6p, Friday 7a-1p (in clinic on Monday)	667-776-6115
PGY4 Chief Resident (JHHChiefResident, OB)	24/7 except Friday 1-4p	667-776-6056
Anesthesia Resident (OBAnesResident)	24/7 (Absent 2 Thursdays per month during daytime)	667-776-6143

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### General Guidance:

- If no response to Phone Call → Face to Face or escalate chain of command via phone
- If no response to Secure Chat in 30 minutes → Phone Call or escalate chain of command via Secure Chat
- Never use Secure Chat to reach a doctor, APP, RN, PNP, or CT/ST if you need an immediate response.
- Notify the assigned RN by phone or face to face for all STAT or urgent orders/ interventions.
- Do not assume a secure chat message has been read unless the recipient has responded.
- Avoid sending messages via CORUS or via personal cell phones (including calls).
- Contact assigned PNP for all newborn issues with modality appropriate for level of concern.
- Contact assigned RN for patient specific questions / requests.
- Use CODE button for no pulse/no breathing or impending cardiac or respiratory failure (for mom or baby).
- Use RED staff emergency button for immediate help for any critical situations.