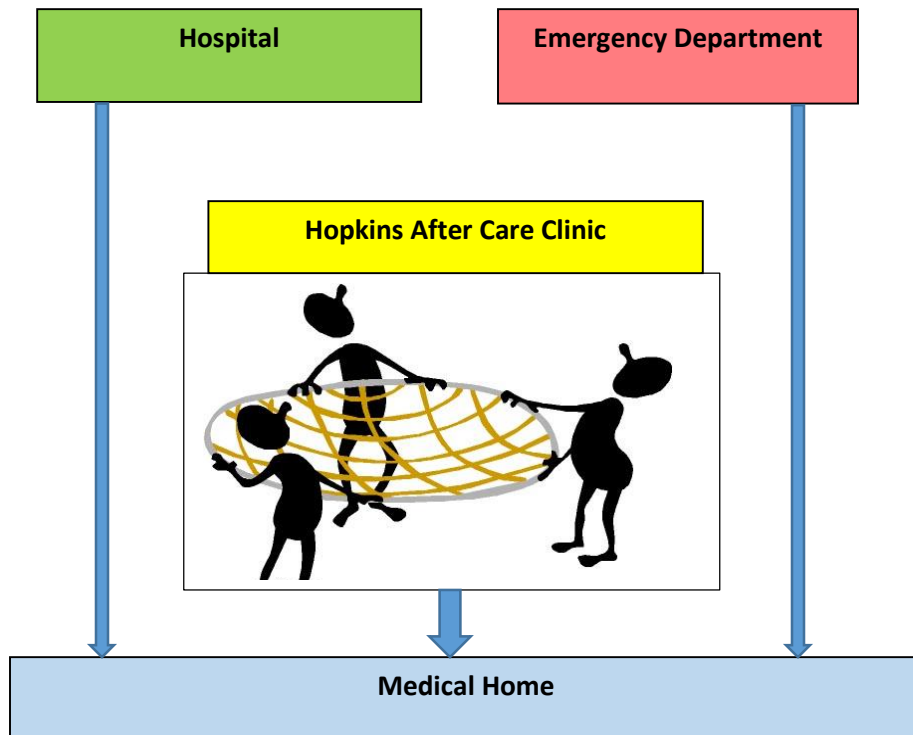


## Johns Hopkins After Care Clinic Fast Facts



### ***Purpose:***

The Johns Hopkins After Care Clinic (ACC) is designed to provide a **safety net** for patients discharged from the Hospital or Emergency Department who need rapid follow-up but cannot secure appointments within the necessary timeframe. The goal of the ACC is to serve as a bridge for these patients – offering a setting where they can be assessed, treated, and transitioned back to a community provider for ongoing care. The Clinic is intended to support at-risk patients and prevent unnecessary readmissions and ED visits for issues that could be handled on an outpatient basis. It is *not* an urgent care center and *not* a primary care site.

### ***Services:***

- Medical assessment, evaluation and treatment provided by physicians and advanced practice providers (NPs and PAs)
- On-site phlebotomy services for blood work/lab tests
- On-site pharmacy support for medications to be administered in Clinic and for take home prescription fulfillment
- Nurses and pharmacists to provide education on conditions and medications as well as counseling on the use of medical equipment, wound care, or other self-care activities
- Social workers and case managers to help coordinate services and provide guidance
- Access to home care, transition guides, and other post-acute home-based services

**Location/Hours:**

The Johns Hopkins Outpatient Center

7<sup>th</sup> Floor (Department of Medicine)

Open Mondays, Wednesdays, and Thursdays from 4:30 p.m. – 7:00 p.m.

Medical leadership: Dr. Rosalyn Stewart and Dr. Arjun Chanmugam

**Eligible Patients:**

The After Care Clinic will accept adults discharged from inpatient units and from the ED who cannot get timely appointments (**within 7 days**) in their established primary/specialty clinic or who have no medical “home.” Priority will be given to those at high risk for return, including patients with new chronic conditions (e.g. diabetes, congestive heart failure, high blood pressure) as well as those needing checks on wounds or devices. Patients will be accepted regardless of insurance coverage or ability to pay.

Note:

- **If patients have PCPs, the goal is to get them appointed in their “home” office first**, with the After Care Clinic serving as a safety net if a timely slot is not available.
- The ED should fill all Medicine or Surgery Clinic (as appropriate) follow-up slots held for this purpose before scheduling in the ACC.

**Referral Process:**

A template for the After Care Clinic has been established in EPIC within the Internal Medicine Clinic (DEP #107), which will be used until the ACC has its own EPIC department number. Schedulers with access to the Medicine templates can book appointments for patients meeting the eligibility requirements described above. Referrals coming from Departments *without* access to the Medicine template (Neurosurgery or Neurology, for example), should be directed to the **Surgery Discharge Coordinators** at the following group mailbox: [DOS\\_DCC@jhmi.edu](mailto:DOS_DCC@jhmi.edu). Once appointed, patients will receive a handout with the date and time of their visit as well as general information about the After Care Clinic.

**Contact Information:**

- General information about After Care Clinic  
Melissa Richardson/Director, Clinical Resource Management  
410-955-9304  
[mricha17@jhmi.edu](mailto:mricha17@jhmi.edu)
- Physician/Provider Questions  
Dr. Rosalyn Stewart/Medical Director  
410-955-3613 (office)  
[rstewart@jhmi.edu](mailto:rstewart@jhmi.edu)  
  
Dr. Arjun Chanmugam/Co-Director  
410-227-7330 (cell)  
[achanmu1@jhmi.edu](mailto:achanmu1@jhmi.edu)
- Phone Mailbox for Patient Appointment Changes or Cancellations: 410-955-9983